



Glasslines™

Clearly Superior

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INSULATING GLASS UNIT WARRANTY

Glasslines NZ Ltd warrant that all Insulating Glass Units manufactured by Glasslines NZ Ltd.

- A. Are fit for all purposes for which they are commonly supplied and
- B. Are free from defects to the extent referred to in AS/NZS 4667; and 4666

In addition, Glasslines NZ Ltd warrant that for a period of ten (10) years from the date of manufacture, units will not develop material obstruction of vision as a result of dust or film formation on the internal glass surface caused by any failure of the hermetic seal. In the event that the units develop an obstruction of vision due to internal failure of the hermetic seal, Glasslines NZ Ltd will re-supply as supply only replacements the defective units, and the warranty period will extend to the re-supplied units for a further period of ten (10) years from delivery.

Glasslines NZ Ltd advises that for determining acceptable quality Glasslines NZ Ltd will not be liable as a result of:

1. An act of default or omission of, or any representation made by, any person other than Glasslines NZ Ltd or the employees or agents Glasslines NZ Ltd
2. A cause independent of human control, occurring after the goods have left the control of Glasslines NZ Ltd

This warranty shall not apply where anyone or more of the following circumstances apply:

1. Failure of the hermetic seal is caused in whole or in part by the breaking or fracturing of any portion of the glass unit (Note this includes thermal stress fracture of the glass panes and spontaneous toughened glass breakage)
2. The units are installed contrary to our Handling, Storage and Glazing instructions or that which is stated in NZS 4666
3. The units are damaged by improper handling storage, glazing or through exposure or contact with any chemicals.
4. The units are altered in any way.
5. Spontaneous tempered glass breakage
6. The units are subject to abnormal stresses from the load application of heat, excessive vibration, building or foundation movement or the failure to provide adequate expansion or contraction provisions in the framing members.
7. The units are treated /glazed with materials which do not remain resilient for the warranty period and/or are not compatible with the unit seal or glass type.
8. The units are installed in circumstances, which do not provide total water repellence or a suitable water drainage system for the warranty period, or where units have prolonged contact with water.
9. The units are installed in watercraft, land vehicles, trailers, swimming pools, or commercial refrigeration products without written approval of the installation method.
10. The units incorporate internal lead lights, copper lights or any form of artwork.
11. Glasslines is not liable for any damages or costs caused by insulated glass units that have been ordered outside the specification stated in AS/NZS4223.3.2016

Glasslines NZ Ltd reserves the right to inspect in the field any units which are alleged to be defective, and which are the subject of a claim under this warranty or under the Consumer Guarantees Act 1993.

This warranty does not limit or affect any rights a domestic purchaser may have under the Consumer Guarantees Act 1993 ("CGA").

Please note that, where product/glass is supplied for the purpose of business, the guarantees contained in the CGA do not apply. Further, if the Customer on-sells the goods it will contract out of the CGA (and any other consumer law) to the extent permissible by law effectively and in writing wherever the goods are on-sold for the purposes of the Customer's business.

Glasslines NZ Ltd membership of IGUMA requires product testing as set in EN1279 by BRANZ Ltd, as an independent body.

